

**From:** s 47 E(c)  
**Sent:** Thu, 10 Sep 2020 12:03:10 +1000  
**To:** s 47 E(c)  
**Cc:** s 47 E(c)  
**Subject:** RE: Media lines re article [DLM=For-Official-Use-Only]

Hi s 47 E(c)

Just keeping you updated and sharing broader statement we now have on our Newsroom which we will direct media enquiries to. As an FYI, we have had interviews requests for Christine from ABC 730 with Leigh Sales, Radio National, The Guardian and ABC News Melbourne. We will decline these and refer them to the below statement.

Thanks, s 47

**Public Statement from Australia Post**

*Australia Post is aware of coverage this morning relating to the delivery of items into a locked down building in Melbourne in July.*

*Australia Post confirms that Ms Holgate did not speak to Senator Hanson or One Nation on this matter, nor did she threaten Melbourne City Council, with whom she has a valued relationship and holds in high regard.*

*Australia Post takes its obligation to deliver mail as addressed seriously, and given the unique nature of the circumstances – namely with site access being denied, due to the units being under lockdown and under the control of DHHS and City of Melbourne - met this obligation when we delivered all mail to authorised officers at the site control centre.*

*Upon subsequently being made aware that the items did not reach their ultimate destination, we raised it with the City of Melbourne and engaged with the sender in good faith to resolve the matter.*

*Commonwealth laws prohibit any conduct which interferes with the mail, and make it clear that Australia Post is obliged to complete the delivery of Australians' mail to the designated address.*

<ends>

s 47 E(c)

Head of External Communications  
 Corporate Affairs  
 Level 14, 111 Bourke St MELBOURNE VIC 3000

T s 47 E(c)

M s 47 E(c)

E s 47 E(c)

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**From:** s 47 E(c)  
**Sent:** Thursday, 10 September, 2020 8:56 AM

To: s 47 E(c)

Cc:

s 47 E(c)

**Subject:** RE: Media lines re article [DLM=For-Official-Use-Only]

Expecting this email? If suspicious forward it to [secureatpost@auspost.com.au](mailto:secureatpost@auspost.com.au)

Thanks David.

And copying in s 47 who's just started as our new senior media adviser.

s 47 E(c)

M: s 47 E(c)

### For Official Use Only

**From:** s 47 E(c)

**Sent:** Thursday, 10 September 2020 8:53 AM

**To:** s 47 E(c)

s 47 E(c)

**Cc:** s 47 E(c)

s 47 E(c)

**Subject:** Media lines re article

Team

As requested, here is what was provided to the journo re the One Nation article.

I will get back to you shortly re the current request on obligations to deliver.

s 47 E(c)

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### Attributable to an Australia Post spokesperson

*One Nation, like Labor, LNP and many political parties are all our customers.*

*Australia Post takes its obligation to deliver mail as addressed seriously, and given the unique nature of the circumstances – namely with site access being denied, due to the units being under lockdown and under the control of DHHS and City of Melbourne - met this obligation when we delivered all mail to authorised officers at the site control centre.*

*Upon subsequently being made aware that the items did not reach their ultimate destination, we raised it with the City of Melbourne and engaged with the sender in good faith to resolve the matter. The City of Melbourne are an important partner of Australia Post.*

### Background

Australia Post openly provides tours of its facilities to representatives across all levels of government, and similarly engages with representatives on a range of issues, including the regulatory relief announced by the Federal Government in April 2020.

s 47 E(c)

Head of Regulatory Affairs  
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